

REGISTER OF REFUSALS

Name of Premises	Designated Premises Supervisor (DPS)
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Anytime the sale of alcohol or other age restricted item is refused, a record must be kept.

No.	Date	Time	Name or Description of Customer	Reason for Refusal (✓)							Initials & Signature
				Under 18	No ID	Invalid ID	Buying for Under 18	Drunk	Disorderly	Other ¹	

CHALLENGE 18 POLICY – Any person who looks under the age of 18 is required to prove they are over 18. It is the duty of those selling age restricted items to refuse service to any person under the age of 18 or who cannot prove they are over 18, any person who is or appears to be drunk or involved in disorderly conduct.

¹ Where the reason for refusal is 'other' please explain the reason below
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Acceptable Forms of ID – Photo Card Driving Licence, Passport or Proof of Age Card with a PASS Hologram